

FIU Approved Services

Storage of FIU Data on FIU Approved Services per Data Classification Levels:

Ensuring the security and integrity of institutional data is paramount in today's interconnected digital landscape. As custodians of sensitive information, it is imperative that our institution establishes clear guidelines and standards for the secure storage of our data. This document outlines the approved storage services sanctioned by our institution, categorized according to our data classification policy.¹ By adhering to these guidelines, we look to mitigate the risk associated with unauthorized access, data breaches, and potential loss of confidential information.

All Services listed below are licensed and managed by FIU Division of IT. Any other services not listed here must get approval from the IT Security Office prior to usage or implementation. Storing FIU Data on personal services is not permitted.

Services	L1	L2	L3
Email & Communication			
Zoom	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Teams	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Yammer	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Calendar: Office 365	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Email: Office 365	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Data Analysis			
Qualtrics	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
SPSS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Oracle Analytics	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
NVivo	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Microsoft Power BI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Instructional Tools			
Turnitin	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

¹ Level 1 data refers to public and directory data, Level 2 data refers to information designated for internal use within the organization only, while Level 3 refers to sensitive and confidential data subject to regulatory standards set by the FIU policies or by federal/state mandated standards. For a more detailed explanation, please visit FIU's official IT Governance website: <https://security.fiu.edu/governance#policies>.

Canvas	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Mediasite	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Remote Panther Platform (VDI)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cloud Data Storage			
Cloud Infrastructure: Microsoft Azure*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cloud Infrastructure: AWS*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cloud Infrastructure: OCI*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Document Management: Microsoft SharePoint Online*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Document Management: Microsoft OneDrive*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Document Management: FIU Enterprise Drop Box Account	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Document Management : Google Drive	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Electronic Signature: DocuSign*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Support Services: ServiceNow	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Security			
McAfee EPO	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
CrowdStrike Falcon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Voice Messaging : Cisco	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
VPN : Cisco AnyConnect	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

* All Level 3 Data stored on approved services must adhere to specific access controls and user restrictions. Sharing this type of data publicly is strictly prohibited. Prior to storing FIU data on the approved FIU service, consultation with the Division of IT is mandatory, and approval must be obtained. This step ensures the implementation of proper security controls and requirements, as they may not be natively integrated.